

23 & 24
OUT.

CENTRO DE
CONGRESSOS
PORTO PALÁCIO
HOTEL



International Innovation Network
for Health and Care Regulators

Congress
2025

PROGRAMME

Thursday,
23 OCT

12:30
Registration

13:00
Lunch

14:00
Opening Session

Welcome and Introductions
Health Regulatory Authority (ERS)
Board - Portugal

● NUNO SILVA
Health Regulatory Authority (ERS), PORTUGAL

14:15
Session 1

A) Supporting quality improvement in social care in Scotland

● AIDAN MCCRORY
Care Inspectorate, SCOTLAND

B) Improving the quality of residential care for people with disabilities — what is the experience of inspectors when implementing care quality regulations in Ireland?

● PAUL DUNBAR
Health Information and Quality Authority (HIQA), IRELAND

15:15
Session 2

A) The perspective of social service users - scientific analysis of the processes for expressing, collecting, analyzing, and considering their experience and satisfaction

● CÉCILE LAGARDE
French National Authority for Health (HAS), FRANCE

B) The right method for the right moment: the participation guide

● SORIEN KLEEFSTRA
Health and Youth Care Inspectorate, NETHERLANDS

C) Building a safe and compassionate culture within health and social care in Northern Ireland: the unique role of system regulation

● DR LEANNE MORGAN
Regulation and Quality Improvement Authority (RQIA), NORTHERN IRELAND

09:00
Opening Session

● NUNO SILVA
Health Regulatory Authority (ERS), PORTUGAL

09:15
Session 4

Contextual factors of external inspections and mechanisms for improvement in healthcare organizations: a realist evaluation

● EINAR HOVLID
Norwegian Board of Health Supervision (Helsestilsynet), NORWAY

09:45
Session 5

A) Understanding patients' rights: do patients know their rights when using healthcare?

● ANA BORGES
Health Regulatory Authority (ERS), PORTUGAL

B) The Portuguese approach to promoting literacy on patients' rights

● ANTÓNIO FERREIRINHA
Health Regulatory Authority (ERS), PORTUGAL

10:45
Break - Refreshments & Networking

16:30
Break - Refreshments & Networking

16:45
Session 3

A) Regulating the grey areas — a key example of ERS oversight in cosmetic health-related procedures

● BEATRIZ SEIÇA & GUILHERME SOARES
Health Regulatory Authority (ERS), PORTUGAL

B) Hospital sector regulation in Portugal: monitoring tools and practices

● PIERRE POLZIN
Health Regulatory Authority (ERS), PORTUGAL

17:45
End of Sessions

18:15
Hotel Departure

19:30
Dinner

22:00
Return to the Hotel

11:00
Session 6

A) Healthcare systems regulation — remaining relevant in a changing world

● SEAN EGAN
Health Information and Quality Authority (HIQA), IRELAND

B) Merging of supervisory organizations in Finland

● PETRI HUOVINEN
National Supervisory Authority for Welfare and Health (Valvira), FINLAND

12:00
Session 7

SINC activities for 2026 and Erasmus International Regulator Course

● SINC BOARD

● ANTONIO PIMENTA MARINHO
Chair of the Board, Health Regulatory Authority (ERS), PORTUGAL

13:00
Lunch