

23 & 24
OUT.

CENTRO DE
CONGRESSOS
PORTO PALÁCIO
HOTEL



International Innovation Network
for Health and Care Regulators

Congress

2025

PROGRAMME

Thursday,
23 OCT

12:30

Registration

13:00

Lunch

14:00

Opening Session

Welcome and Introductions

Health Regulatory Authority (ERS)
Board – Portugal

- **NUNO SILVA**
Health Regulatory Authority (ERS), PORTUGAL

14:15

Session 1

A) Supporting quality improvement in social care in Scotland

- **AIDAN MCCRORY**
Care Inspectorate, SCOTLAND

B) Improving the quality of residential care for people with disabilities — what is the experience of inspectors when implementing care quality regulations in Ireland?

- **PAUL DUNBAR**
Health Information and Quality Authority (HIQA), IRELAND

15:15

Session 2

A) The perspective of social service users – scientific analysis of the processes for expressing, collecting, analyzing, and considering their experience and satisfaction

- **CÉCILE LAGARDE**
French National Authority for Health (HAS), FRANCE

B) The right method for the right moment: the participation guide

- **SORIEN KLEEFSTRA**
Health and Youth Care Inspectorate, NETHERLANDS

C) Building a safe and compassionate culture within health and social care in Northern Ireland: the unique role of system regulation

- **DR LEANNE MORGAN**
Regulation and Quality Improvement Authority (RQIA), NORTHERN IRELAND

16:30

Break – Refreshments & Networking

16:45

Session 3

A) Regulating the grey areas – a key example of ERS oversight in cosmetic health-related procedures

- **BEATRIZ SEIÇA & GUILHERME SOARES**
Health Regulatory Authority (ERS), PORTUGAL

B) Hospital sector regulation in Portugal: monitoring tools and practices

- **PIERRE POLZIN**
Health Regulatory Authority (ERS), PORTUGAL

17:45

End of Sessions

18:15

Hotel Departure

19:30

Dinner

22:00

Return to the Hotel

Friday,
24 OCT

09:00

Opening Session

- **NUNO SILVA**
Health Regulatory Authority (ERS), PORTUGAL

09:15

Session 4

Contextual factors of external inspections and mechanisms for improvement in healthcare organizations: a realist evaluation

- **EINAR HOVLID**
Norwegian Board of Health Supervision (Helsetilsynet), NORWAY

09:45

Session 5

A) Understanding patients' rights: do patients know their rights when using healthcare?

- **ANA BORGES**
Health Regulatory Authority (ERS), PORTUGAL

B) The Portuguese approach to promoting literacy on patients' rights

- **ANTÓNIO FERREIRINHA**
Health Regulatory Authority (ERS), PORTUGAL

10:45

Break – Refreshments & Networking

11:00

Session 6

A) Healthcare systems regulation – remaining relevant in a changing world

- **SEAN EGAN:**
Health Information and Quality Authority (HIQA), IRELAND

B) Merging of supervisory organizations in Finland

- **PETRI HUOVINEN**
National Supervisory Authority for Welfare and Health (Valvira), FINLAND

12:00

Session 7

SINC activities for 2026 and Erasmus International Regulator Course

- **SINC BOARD**

12:30

Closing Session

- **ANTÓNIO PIMENTA MARINHO**
Chair of the Board
Health Regulatory Authority (ERS), PORTUGAL

13:00

Lunch



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